

## Carbfix's Quality Policy

Carbfix's policy is to meet customers' requirements by providing reliable and safe goods and good service at reasonable price.

Continuous improvements, process flow and life cycle thinking are operational fundamentals. Life cycle thinking ensures considerations of safety, lifetime efficiency, ecological footprint and disposal.

Employees communicate with respect and positivity towards each other, customers, and stakeholders.

Managers support employees in achieving objectives.

The quality policy is based on Carbfix's values and business strategy and is presented in accordance with the ownership strategy of Reykjavik Energy.